

# Privacy Policy

Last updated: 06.08.2024

Dropup ("we", "us", "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [dropup.io] and use our service. By using the Service, you agree to the collection and use of information in accordance with this Privacy Policy.

**1. Information Collection and Use** We collect information to provide better services to our users. The information we collect, and how that information is used, depends on how you use our services.

**1.1 Personal Data** We may collect personally identifiable information that you voluntarily provide to us when you register with the Service or contact us for customer support.

**1.2 Usage Data** We collect usage data automatically when you use the Service. This may include your IP address, browser type, browser version, pages of our Service you visit, time and date of your visit, time spent on those pages, and other diagnostic data.

**2. Cookies and Tracking Technologies** We use cookies and similar tracking technologies to track activity on our Service and store certain information.

## 2.1 Types of Cookies We Use

- **Necessary Cookies:** Essential for providing our services.
- **Preference Cookies:** Remember your preferences.

- **Analytics Cookies:** Provide insights into how our service is used.

**2.2 Managing Cookies** You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some parts of our Service.

**3. Data Security** We use a variety of security measures to ensure the confidentiality, integrity, and availability of your data. All files are stored securely in our cloud-based infrastructure and automatically deleted after a specified period to minimize the risk of data breaches.

**4. User Rights** Under GDPR, you have several rights regarding your personal data:

- **Right to Access:** Request access to your personal data.
- **Right to Rectification:** Correct inaccurate personal data.
- **Right to Erasure:** Request deletion of your personal data.
- **Right to Data Portability:** Obtain and reuse your personal data.

**5. Data Deletion Requests** If you want to delete all data collected for your specific account, please contact us using the provided contact details.

**6. Contact Us** If you have any questions about this Privacy Policy, you can contact us at: [sales.dropup@gmail.com](mailto:sales.dropup@gmail.com)

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# Cookie Policy

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Dropup uses cookies and similar technologies to enhance your experience. This Cookie Policy explains what cookies are, how we use them, and how you can manage them.

**1. What Are Cookies?** Cookies are small text files that are stored on your device by a web server when you visit some websites. They help to provide a better user experience by remembering preferences and collecting usage data.

## 2. Types of Cookies We Use

- **Session Cookies:** Temporary cookies that remain in the cookie file of your browser until you leave the site.
- **Persistent Cookies:** Remain on your device for a set period or until manually deleted.
- **Analytics Cookies:** Help us understand how users interact with our website.

**3. Managing Cookies** You can manage your cookie preferences through your browser settings. Most browsers allow you to refuse cookies or delete them after they have been set.

**4. Changes to This Cookie Policy** We may update our Cookie Policy from time to time. Any changes will be posted on this page with an updated revision date.

**5. Contact Us** For more information about our use of cookies, please contact us at: [sales.dropup@gmail.com](mailto:sales.dropup@gmail.com)